

## Role of Coping Styles in Organizational Stress and Burnout

Nivrutti Mangore\*

Shripatrao Chougule Mahavidhyalaya, Maharashtra

### Abstract

The present study conducted to examine the role of coping styles in organizational stress and Burnout. Total 100 male participants selected from different industries of Aurangabad. The participants were between age of 30-45 year old. Occupational Stress Scale, Maslach Burnout Inventory and Coping Styles Questionnaire were used to measure Organizational stress, Burnout and Coping Style. The results indicates that burnout correlates positively with organizational stress ( $r=.43$ ). Rational coping negative correlates with burnout. Avoidance coping correlates positively with burnout. Emotional coping correlates positively with burnout. The data indicates that adaptive coping styles help reducing organizational stress and burnout, whereas, maladaptive coping enhances the risk of burout.

**Key Words:** *Coping Mechanisms, Organizational Stress, Burnout*

### References

- Anderson, D.G. (2000). Coping strategies and burnout among veteran child protection workers. *Child Abuse and Neglect*, 24, 839-848.
- Billings, A.G. & Moos, R.H. (1984). Coping, stress, and social resources among adults with unipolar depression. *Journal of Personality and Social Psychology*, 46, 877-891.
- Carver, C.S., Scheier, M.F. & Weintraub, J.K. (1989). Assessing coping strategies: A theoretical based approach. *Journal of Personality and Social Psychology*, 56, 267-283.
- Chan, D.W. & Hui, E.K.P. (1995). Burnout and coping among Chinese secondary school teachers in Hong Kong. *British Journal of Educational Psychology*, 65, 15-25.
- Cherniss, C. (1980). *Staff burnout*. Beverly Hills, CA: Sage.
- Chwalisz, K., Altmair, E.M. & Russell, D.W. (1992). Causal attributions, self-efficacy, cognitions and coping with stress. *Journal of Social and Clinical Psychology*, 11, 377-400.
- Constanza, R.S., Derlega, V.J. & Winstead, B.A. (1988). Positive and negative forms of social support: Effects of conversational topics on coping with stress among same-sex friends. *Journal of Experimental Social Psychology*, 24, 182-193.
- Hobfoll, S.E., Freedy, J., Lane, C. & Geller, P. (1990, November). Conservation of social resource theory. *Journal of Social and Personal Relationships*, 7, 465-478.
- Marianne (2003). Multiple role stress and patterns of coping of Egyptian women in clerical jobs. *Journal of Transcultural Nursing*, Vol.14,125-133.
- Maslach, C. & Jackson, S.E. (1982). Burnout in health professions: A social psychological analysis. In G. Sanders & J. Suls (Eds.), *Social psychology of health and illness*. Hillsdale, NJ: Erlbaum.
- Maslach, C. & Jackson, S.E. (1986). *Maslach Burnout Inventory: Second Edition*. Palo Alto, CA: Consulting Psychologists Press.
- Maslach, C., Schaufeli, W. B. & Leiter, M. P. (2001). Job burnout. In S. T. Fiske, D. L. Schachter & C. Zahn-Waxer (Eds.), *Annual Review of Psychology*, 53, 397-422.
- Mitchell, G. & Hastings, R.P. (2001). Coping, burnout, and emotion in staff working in community services for people with challenging behaviors. *American Journal on Mental Retardation*, 106, 448-459.
- Patterson, G.T. (1999). Coping effectiveness and occupational stress in police officers. In J.M. Violanti and D. Paton, *Police trauma: Psychological aftermath of civilian combat* (pp. 214- 226). Springfield, IL: Charles, C. Thomas.
- Patterson, G.T. (1999). Coping effectiveness and occupational stress in police officers. In J.M. Violanti and D. Paton, *Police trauma: Psychological aftermath of civilian combat* (pp. 214- 226). Springfield, IL: Charles, C. Thomas.
- Pines, A., Aronson, E. & Kafry, D. (1981). *Burnout: From tedium to personal growth*. New York: Free Press.
- Pines, A. Aronson, E. (1988). *Career Burnout: Causes and Cures*. New York: Free Press.
- Ramon, S(2005). Institute of Mental Health and social care, Anglia polytechnic university, Cambridge, U.K. Promoting mental well-being in the work place; international perspectives; *International review of psychiatry*, 17(5),315.
- Rohman, C. (1987/1988). A study of burnout among psychologists. *Dissertation Abstracts International*, 48, 2772.
- Schaufeli, W. B. & Enzman, D. (1998). *The burnout companion to study & practice*. London: Taylor & Francis.
- Schaufeli, W. B. & Greenglass, E. R. (2001). Introduction on a special issue on burnout and health. *Psychology & Health*, 16, 501-510.
- Storm, K. & Rothmann, S. (2003). The relationship between personality dimensions, coping and burnout of pharmacists in a corporate pharmacy group. *South African Journal of Industrial Psychology*, 29 (4).
- Teague, J.B. (1992). The relationship between various coping styles and burnout among nurses. Unpublished doctoral dissertation, Ball State University.
- Verbeke, William(1997). Individual differences in emotional contagion of sales persons. Its effect on performance and burnout, *Psychology and Marketing*, 14(6), 617-636.
- Zellars, K.L. & Perrewe, P.L. (2001, June). Affective personality and the content of emotional social support: Coping in organizations. *Journal of Applied Psychology*, 86, 459-467.